



THE SAVANNAH AT THE VISTAS HOA

PROTOCOL FOR USE OF COMMUNITY'S WHATSAPP GROUP

Preamble:

These rules have been implemented to promote a code of conduct, to prevent digital trash, and useless debates which cause negative reactions and offense. The objective of the group is to provide and share information in relation to and to facilitate the efficient and effective operations of the community. It is expected that members must abide by the laws governing the use of social media platforms, inclusive of WhatsApp.

1. Normally, a member of the Association can be a member of this social media group.
2. Any member is free to leave the group at any time.
3. Every member must be polite and refrain from making personal, disparaging, demeaning or berating comments about others.
4. When correcting someone, who has been perceived to cause an offence, do so courteously.
5. A member must apologise if he/she inadvertently makes a false claim or offend others.
6. All information shared must have been verified for accuracy.
7. A member must speak to the administrator(s) before posting a complaint.
8. Materials shared must be of interest to the majority of the group.
9. Inappropriate materials must not be shared.
10. Political commentary must not be shared.
11. Libellous statements must not be placed on the group.
12. When replying to a specific comment, use the "Reply" function to avoid confusion.
13. To prevent misinterpretation, use short concise sentences and un-ambiguous words.
14. Limit the use of emojis as these may have varying meanings.
15. Do not share large files and videos as these will saturate memory and waste data or internet plans.
16. Unless there is an emergency, make post between the hours of **8:00am to 9:00pm (EST)**
17. The administrator(s)/HOAE reserve the right to remove members who abuse the system and violate these protocols.
18. Any person who uses the group to bring the HOA, HOAE or Community into disrepute shall be removed or other such actions taken as decided by the HOAE/ group administrator(s).
19. Queries which will require a response from the committee must not initially be posed in the group but should firstly be sent via email to the Association's email address. These matters should only be posted in the group, if responses are not received in the previously agreed timeline. Members who breach will receive a verbal warning for the first offence, will be removed from the group, for two months, for the second violation and will be permanently removed for a third infraction.
20. Members who have been removed can only be re-admitted to the group after the stated number of months have elapsed.
21. The community as a whole can raise a motion for the removal of a member who is deemed to be detrimental to the peaceful well-being of the community at large. This member will be removed based on a majority vote by the HOAE/Administrators.
22. Other violations not cited herein will be treated appropriately as decided by and based on the due diligence of the HOAE/ group administrators.
23. Other violations not cited herein will be treated appropriately as decided by the HOAE/ group administrators.

THE MANAGEMENT COMMITTEE

The Savannah at the Vistas HOA