

An official extension of the SV Website



Welcome to the Vistas May 2026 Update

Vistas Community Newsletter — May 2026



Recent & Upcoming



Our Newest Clubhouse Online

Grand Opening completed May 2.

Pool cleaning finalized April 27.



Beginning Early May: Jogging Trail Face Lift

Renovations and improvements.



Mid May: Gate Sentry Training

Providing training material to utilize the new gate system.



May 24: Labor Day Beautification

Community beautification



Pre-Season: Hurricane Prep Work

Preventative measures.

Financial transparency and active collections secure our community's future



May 30

Maintenance Fee
Statements Issued



**New Collections
Task Force**

Actively addressing
outstanding fees to ensure
continued operational stability
for the neighborhood.



**Formal
Beautification Drive**

Starting a formal drive
collection for additional
community beautification
efforts.

The New Ticket System Protocol: Coming Soon



Resident Action

Log HOA Complaint
via SV Website
(svhoasite.com).

System Activation

Ticket officially
registered in central
database.

The SLA Timer

48-Hour Service
Level Agreement
(SLA) initiates.

Resolution

Complaint addressed
and closed by
administration.

Open Leadership Roles



Walking Group Leader

Organize weekly resident fitness walks.



Agriculture Group Leader

Lead community planting, Labor Day agricultural prep.



Prayer Group

Group is active and welcomes new members. Inquire to join weekly gatherings for prayer and reflection.

Now Accepting Applications for Social Group Leaders.

**“Safety is a Shared
Responsibility—Join our
Neighborhood Watch to keep our
community safe and connected.”**



Security Sub-Comm Chair

Reynold James (RJ)

 Actively recruiting Watch members.

Clear guidelines on vehicle parking keep our neighborhood safe and accessible



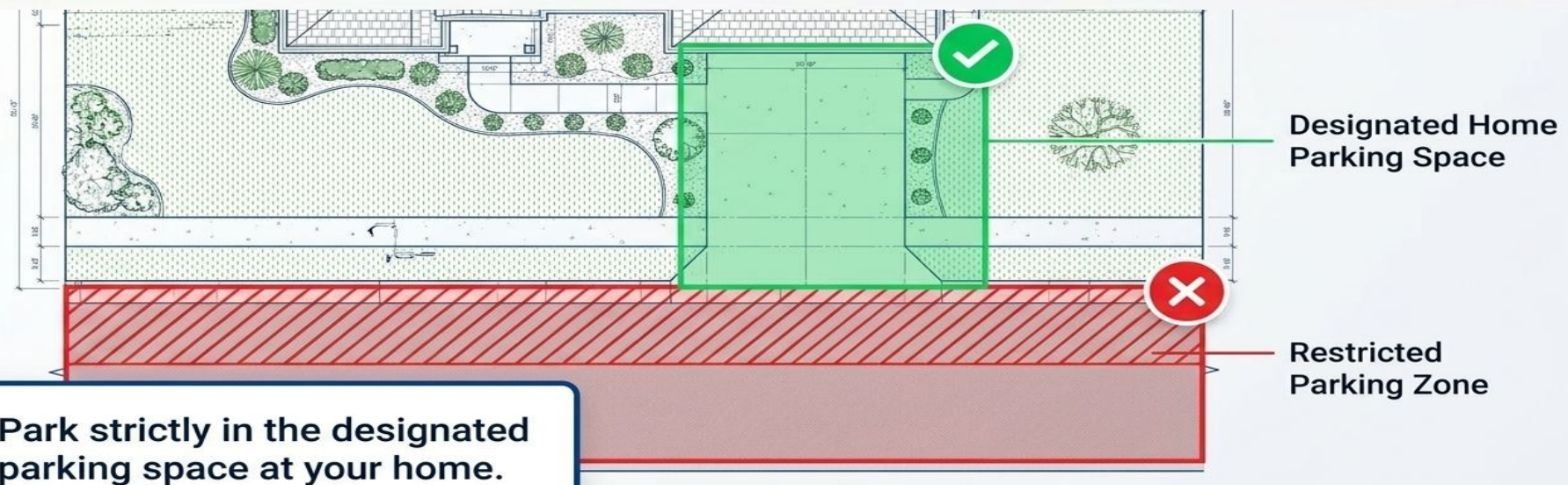
Parking Vehicles —

To maintain emergency access and clear roadways, all resident and guest vehicles must be parked in designated personal driveways or clearly marked guest spots. Street parking is strictly prohibited under current community rules.

Noise Restrictions +

Architectural Modifications +

[Read Full By-Laws on the SV Website](#)



Looking ahead to Q3 and Q4 safety initiatives and neighborhood projects

Early Q3



Upcoming
Projects

Mid Q3



Fire Drills

Q4



Wider Emergency
Drills

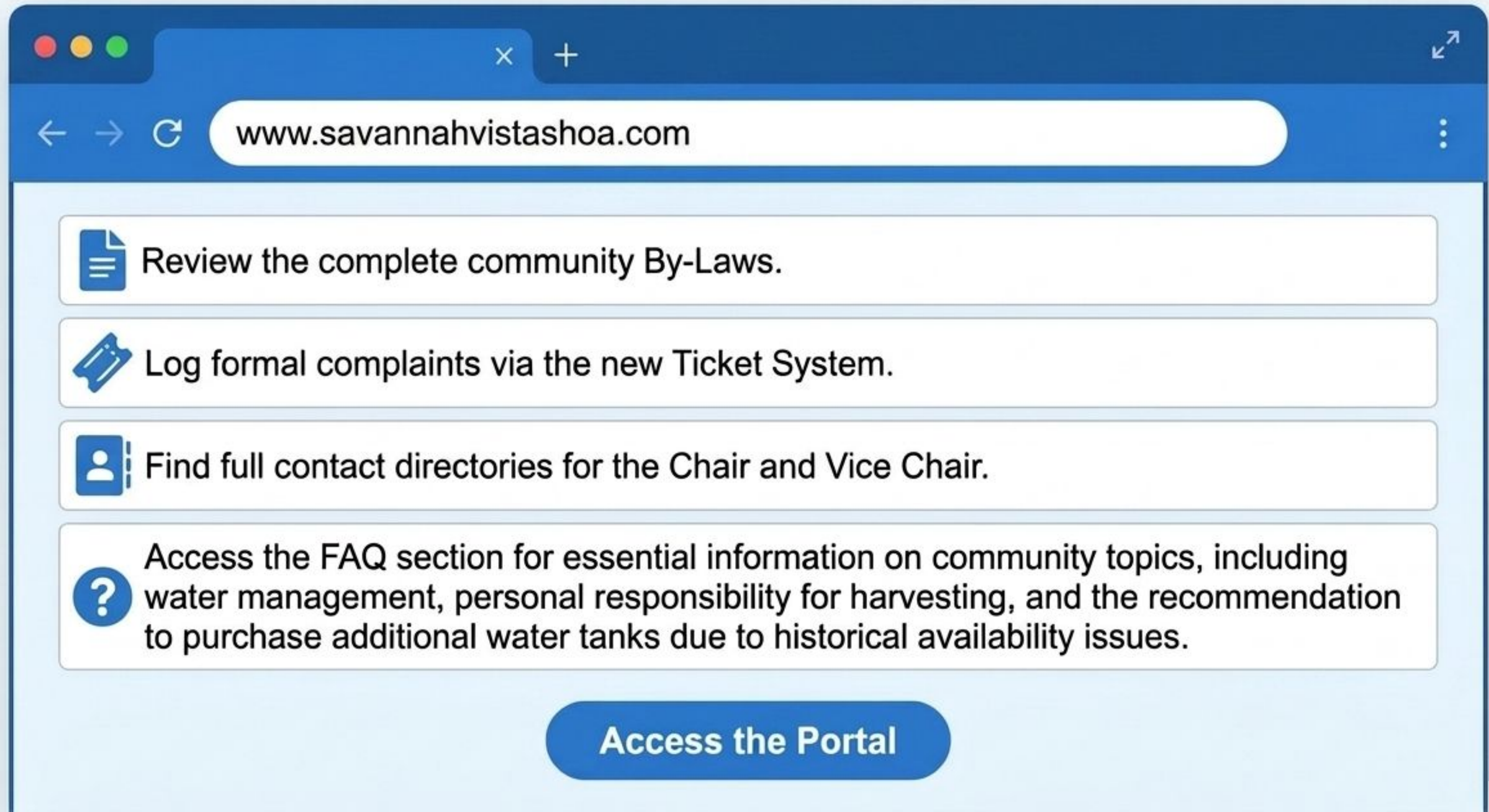
- Jogging trail update
- Community events:
 - Community Pool Party & Game Night
 - Emmancipation BBQ

Exact dates and participation details will be pushed to the community portal closer to the events.





Issue Routing Matrix

Scenario Type	Correct Channel	Expected Response
HOA Complaints, Maintenance issues, By-law violations.	SV Website Ticket System	48-Hour SLA.
Visitor access, immediate noise complaints, gate issues.	Security Gate (Ext. 101)	Immediate dispatch.
Crime in progress, fire, medical emergency.	National Emergency (Police 119 / Fire 110)	First Responders.

Your Central Community Hub



The image shows a web browser window with the address bar displaying www.savannahvistashoa.com. The page content includes a list of four items, each with an icon and a text description:

-  Review the complete community By-Laws.
-  Log formal complaints via the new Ticket System.
-  Find full contact directories for the Chair and Vice Chair.
-  Access the FAQ section for essential information on community topics, including water management, personal responsibility for harvesting, and the recommendation to purchase additional water tanks due to historical availability issues.

At the bottom of the page, there is a blue button with the text **Access the Portal**.

CLUB OPENING HIGHLIGHTS

